

Shawn Greene

Objective

Continual growth in personal and professional life.

Experience

05/08-10/08 Sunny Hills Cleans Santa Ana, CA
Admin Assistant

- Provide daily progress reports.
- Process daily revenue.
- Dispatching and tracking company fleet.
- Providing office pc and server support.

11/03-6/07 Radical System Solutions Anaheim, CA
PC Technician / Help Desk

- Provide pc service and support for corporate offices.
- Help desk and desktop support for corporate offices.
- Coordinating product returns for VOIP phone systems.
- Assembly and disassembly of T1 phone systems.
- Telephone and floor support for LAN base pc issues.

07/03-10/03 Hyperion inc. Vienna, VA
Technician

- NMCI Project United States Navy.
- Implemented fiber optic backbone.
- Designed and deploy network topology for M.C.R.D San Diego.
- Installation of copper to fiber backbone N.A.V.F.A.C San Diego.
- Survey and deployment of fiber optic backbone N.A.S.B Brunswick ME.

12/02-7/03 Technology Integration Group San Diego, CA
Pc Technician Level 2 / Help Desk

- Outsourced to Cymer labs for network support.
- Responsible for desktop support for 1200 client workstations.
- Provide client and network help desk support for Cymer world wide.
- San Diego International airport Novell to NT 5.0 migration project.
- Floor technician responsible for network rebuild and configurations.

03/00-05/02 Ion Production Studios San Diego, CA
PC Technician

- Provide technical support for 35+ users LAN in San Diego / Ventura.
- Configure and deploy pc based servers, high end graphics workstations, and desktop computers.
- Outsourced to Playra Tree Rehabilitation Center for hardware upgrade of 30 network client workstations.

Education

2000-2002 United Education Institute San Diego, CA

- Degree in network technologies.