

Vinson A. Uzupes

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Summary

With ten years of Customer Service experience I have acquired the following skills and abilities:

- Communicate with customers to provide information regarding products and services, resolve account issues, and process transactions.
- Resolving customer concerns by the explanation of account requirements and bank policy.
- Specialized in complex transactions, such as currency, conversion, and cash advance reconciliation to facilitate customer satisfaction.

Education

King's College

Wilkes-Barre, PA

Bachelor of Science – Accounting

Certifications & Community Involvement

Certified Peer Specialist

Institute for Recovery and Community Integration

2010

Neighborhood Network Center Volunteer

Sherman Hills Community, Wilkes-Barre, PA

2004-2006

Work Experience

Sales Associate

IGA/Hawley Market – Hawley, PA

04/07-Present

Sales Associate

Price Chopper – Wilkes-Barre, PA

04/01-12/04

Bank Teller

Pennstar Bank – Wilkes-Barre, PA

09/99-04/01