

# Curriculum Vitae

## David A. Freitas

174 Colton Avenue ♦ Lackawanna, New York 14218  
Tel: 001-716-481 2561 ♦ freitUSD@gmail.com ♦ Skype: dave.freitas



**Date of Birth:** July 1, 1987  
**Place of Birth:** Buffalo, New York  
**Citizenship:** United States

### Education

INTERNATIONAL TEFL ACADEMY, CHICAGO, IL

**TEFL/TESOL Certificate, Expected: July 2011**

- 150 hours of general course work
- 20 hour teaching English for Business
- 20 hours student teaching practicum

UNIVERSIDAD PONTIFICA COMILLAS, ICADE, MADRID, SPAIN

**Master of Science, International Business, 2011**

CANISIUS COLLEGE, BUFFALO, NEW YORK

**Master of Science, International Business, May 2011**

CANISIUS COLLEGE, BUFFALO, NEW YORK

**Bachelor of Science, Business Administration, May 2009**

**Concentration: Information Systems**

**Minors: Computer Forensics**

**Forensic Psychology**

COMPTIA A+ Certification, BUFFALO, NEW YORK

**Certified computer repair technician, 2003**

### Profile

Motivated, personable business professional, with ownership experience and a successful 7-year track record of profitability. Talent for quickly mastering technology – recently completed Microsoft Office Suite certificate course. Diplomatic and tactful with professionals and non-professionals at all levels. Demonstrated history of producing accurate, timely reports.

Native language English, Proficient in Spanish, French and Arabic

Poised and competent with demonstrated ability to easily transcend cultural differences. Thrives in deadline-driven environments and excels under pressure. Excellent team-building skills with an emphasis on overall development.

### Employment History

COLTON COMPUTERS

2001- Present

Owner

- ♦ Manage all aspects of day-to-day operations:
  - ♦ Built a clientele supported by 60% referral business.
  - ♦ Real time scheduling and deployment of technicians with mobile messaging
  - ♦ In house and small business service calls and maintenance of computer systems
  - ♦ Installation and maintenance of surveillance systems and remote monitoring and VPN setup
  - ♦ Developed and maintained LAN networks for home and small business
  - ♦ Develop and implement strategic marketing plan for business:
  - ♦ Create special promotions, write/design print advertising
  - ♦ Experience with remote surveillance system setup and monitoring.

**Information Technology Services Support**

- ◆ User Support and Undergraduate Management:
  - ◆ Migrated campus from Novell Netware to Microsoft Active Directory and deployed Microsoft Exchange over the course of 9 months throughout campus with over 4,500 machines.
  - ◆ Individual user support
  - ◆ Network installation and maintenance
  - ◆ Lead and supervised undergraduate students within the department and trained on basic IT skills